1 2 BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF WASHINGTON 3 4 5 In the Matter of No. G02-45 THE APPLICATION REGARDING SECOND JOINT STATUS REPORT OF OIC STAFF AND PREMERA THE CONVERSION AND ACOUISITION OF CONTROL OF BLUE CROSS AND ITS AFFILIATES 7 PREMERA BLUE CROSS AND ITS **AFFILIATES** 8 9 10 11 In compliance with the instructions contained in the Fifth Order: Setting Status 12 Conference; Addressing Certain Discovery Matters; and Revising Filing Requirements issued 13 by the Commissioner on March 14, 2003, the OIC Staff and Premera Blue Cross and its 14 Affiliates ("Premera") hereby submit their Second Joint Status Report. 15 INTRODUCTION 16 The parties have continued to take steps to expedite the information-gathering process. 17 Beginning on Thursday, March 6, 2003, representatives of Premera, the OIC Staff, the Alaska 18 Division of Insurance ("ADI"), and the consultants retained by the OIC Staff and ADI 19 ("States' Consultants"), have participated in teleconferences conducted twice a week on 20 Tuesdays and Thursdays, except for March 13, for the purpose of facilitating communications 21 between the parties, identifying requested information that has not been produced, clarifying 22 requests and responses, discussing dates for data production and feedback from the States' 23 Consultants, and making new requests for information. As promised in the First Joint Status 24 Report, representatives of Premera, the OIC Staff, the States' Consultants, and the ADI also 25 met on March 14, 2003, to enhance the process initiated through the teleconferences. 26 Substantial progress has been made, but the OIC Staff and the States' Consultants contend

that a number of responses to requests for information are not complete and that Premera is withholding some information that it claims is privileged or subject to third party confidentiality. On the other hand, Premera contends that it has produced all non-privileged documents that are responsive to the requests received from the States' Consultants, apart from information that is the subject of recent requests (the States' Consultants having submitted 44 new data requests since the March 3 status conference), the completion of interviews and explanations relating to recently identified tax issues and newly revised financial projections, and one document as to which third-party confidentiality concerns are still being addressed (E 403).

Premera completed a detailed privilege log that was furnished to the OIC Staff on March 14. After close of business on March 19, Premera submitted a revised privilege log that included four items inadvertently omitted from the earlier log. The log identified 111 items that Premera is withholding under a claim of attorney-client privilege, work product, or both. The log did not, however, cross-reference items identified in the log with the requests for information listed on the data production matrix to which the privileged materials were responsive. The OIC Staff contends that this precluded evaluation of the log by the OIC Staff and the States' Consultants. Upon request, Premera submitted a revised log on March 20 that cross-referenced the items in the log with the relevant data requests. The OIC Staff and the States' Consultants have initiated a review of the revised log to determine the materiality of withheld documents and consider the validity of Premera's claims of privilege. The parties anticipate meeting to discuss these matters as soon as practicable after the review is concluded.

The OIC Staff contends that Premera's position regarding these items may impede the review of information material to the proposed transaction in a timely fashion and that the data production phase of this process cannot be considered substantially complete until all

issues relating to Premera's claims of privilege are resolved.<sup>1</sup> Premera contends that it is entitled to protect privileged communications and work product and that the States' Consultants, who have received vast amounts of information about the proposed transactions, need not invade Premera's privilege to produce their reports.

## DATA OR INFORMATION REQUESTS AND RESPONSES

The most recent version of the data production matrix, which summarizes the current status of the data requests submitted by the States' Consultants, is attached, marked as Exhibit "A" and incorporated herein by reference. Exhibit "B" is a shorter version of Exhibit "A" that includes only those items that the OIC Staff and the States' Consultants contend are incomplete. Exhibit "B" is incorporated herein by reference.

In the Fifth Order, the Commissioner requested that Premera address two issues in this report and that the OIC Staff address one issue.

## A. **Premera**: Reasons that documents have not been produced.

Apart from privileged documents, discussed in the next section, the reasons for open requests (i.e., those awaiting responsive materials from Premera) are as follows:

The OIC Staff notes that in other Blue Cross Blue Shield transactions, the converting companies agreed to waive privilege in order to facilitate review by the regulators of the transactions. For example, in Maryland, the converting company never asserted attorney-client privilege, and thus, did not withhold any information for any issue on those or similar grounds. The OIC Staff believes that a similar waiver of privilege here would likely shorten the time frame for the States' Consultants review of the proposed transaction. Premera has been advised that neither the acquiring entity in Maryland (Wellpoint) nor Blue Cross Blue Shield of North Carolina waived the attorney-client privilege respect to documents shared with the regulars or their consultants. Blue Cross Blue Shield of North Carolina instead protected attorney-client privileged documents and maintained a privilege log of protected documents. Premera has not been able to confirm the extent of any waiver by Carefirst in Maryland. Because waiver is rare and carries with it potentially enormous ramifications, Premera suspects that any waiver was narrowly focused on particular issues (e.g., board solicitation of competing bids) that could not be otherwise evaluated. Premera contends that the circumstances here are very different, with the States' Consultants having been furnished some 33,000 pages of documents. See also Premera's discussion of confidentiality and privilege below.

<sup>&</sup>lt;sup>2</sup> The item request numbers are located in the leftmost column entitled "Request No." The requests are listed consecutively. This exhibit reflects the status of requests submitted by both the OIC Staff consultants and the ADI consultants as of March 20, 2003, accompanied by Premera's response or comment. The Consultants' comments have not been updated in Exhibit "A" for open items. For such comments, see Exhibit "B."

1	REQUEST #	
2	WA 74	Revised Projection Model (incorporating changes discussed at 3/14/2003 meeting with Consultants) will be emailed to Consultants
3		on March 21.
4	WA 82	Meeting with Jim Grazko (VP of Underwriting) is scheduled for March 24.
5	B 157	Request re-opened on March 14. Premera will provide responsive documentation by March 28.
6	B 164	Request re-opened on March 14. Premera will provide responsive documentation by March 28.
7	C 241	This is related to a new request made by Signal Hill on February 28. Premera will provide responsive documentation to the consultants by March 28.
3    <del>-</del>	C 246	Received clarification from Signal Hill on March 20 as to why item was thought incomplete. Premera will provide response to consultants by March 28.
0	E 403	Premera is working with Microsoft in an attempt to secure its consent to release of contract, which is subject to non-disclosure agreement.
1   -	E 445	Received clarification from PWC on March 13 regarding exactly what Consultants need. Premera will provide responsive documentation on March 21.
3	E 500-502	New requests as of February 26. Premera will provide responsive documentation on March 21.
4	E505-506	New requests as of February 28. Premera will provide responsive documentation by March 28.
5	E507-509	New requests as of March 14. Premera will provide responsive documentation by March 28.
6	E 510	New request as of March 19. Premera will provide responsive documentation by April 4.
7	847 & 849	Meeting with Jim Grazko (VP of Underwriting) is scheduled for March 24.
8	871 & 872	New requests received March 5. Premera will provide responsive documentation by March 21.
9	872-910	New tax-related requests received March 4. Premera will provide responsive documentation by March 28.
0	Premera is also	waiting for the States' Consultants to complete their review of 13

Premera is also waiting for the States' Consultants to complete their review of 13 items that, according to the OIC Staff and the States' Consultants, remain "incomplete."

B. **Premera**: Whether the documents' production is covered or could be covered by a confidentiality agreement between Premera and the OIC Staff and the States' Consultants.

Premera understands the Commissioner to be asking whether a special confidentiality agreement would permit the disclosure of privileged material to the OIC Staff and the States' Consultants without waiver of the privilege as to others (e.g., those that are suing Premera in an effort to frustrate Premera's plans). The answer, unfortunately, appears to be no. There is considerable disagreement among the courts to have addressed the issue raised by the Commissioner, but the majority have rejected the proposition that one can selectively waive attorney-client privilege and work product protection through the mechanism of a confidentiality agreement.

The most recent appellate decision on the topic, Tennessee Laborers Health & Welfare Fund v. Columbia/HCA Healthcare Corp., 293 F.3d 789 (6<sup>th</sup> Cir. 2002), presents a good summary of the evolution of judicial thinking. A copy is attached as Attachment 1. In that case a governmental agency (DOJ) agreed to stringent confidentiality provisions for the documents obtained from Columbia/HCA. When third parties sought the same documents, Columbia/HCA argued that it had not waived the privilege and that, in disclosing the information to the government, it had expressly reserved the right to assert both attorney-client privilege and work product doctrine. The trial court rejected Columbia/HCA's argument, and the Sixth Circuit affirmed.

The court noted that privilege exists to safeguard communications between attorneys and their clients, not to protect communications between clients and the government.

Furthermore,

any form of selective waiver, even that which stems from a confidentiality agreement, transforms the attorney-client privilege into "merely another brush on an attorney's palette, utilized and manipulated to gain tactical or strategic advantage." ... Once "the privacy for the sake of which the privilege was created [is] gone by the [client's] own consent, ... the privilege does not remain in such circumstances for the mere sake of giving the client an additional weapon to use or not at his choice." ... "The client cannot be permitted to pick

and choose among his opponents, waiving the privilege for some and resurrecting the claim of confidentiality as to others, or to invoke the privilege as to communications whose confidentiality he has already compromised for his benefit." ...

293 F.3d at 302-03 (citations omitted). In addition, the court noted, privilege is a matter of common-law right, "'the oldest of the privileges for confidential communications known to the common law" (id. at 303, quoting <u>Upjohn v. United States</u>, 449 U.S. 383, 389 (1981)), not a creature of contract. It would certainly be possible to protect the expectations of the parties to a confidentiality agreement by honoring it, but that "does little to serve the 'public ends' of adequate legal representation that the attorney-client privilege is designed to protect." <u>Id.</u>

The court also rejected Columbia/HCA's argument that it had preserved the ability to assert work product protection, ruling that the standard for waiver of work product doctrine was coextensive with that governing privilege: "once the privilege is waived, waiver is complete and final." Id. at 307.

To be sure, some courts have approved the concept of selective waiver, at least where the party disclosing documents has taken special pains to state that it was not waiving privilege or work product protection. See Diversified Industries, Inc. v. Meredith, 572 F.2d 596 (8th Cir. 1978) (en banc) (allowing the preservation of privilege where Diversified voluntarily disclosed otherwise privileged documents to the SEC); In re Steinhardt Partners, L.P., 9 F.3d 230, 236 (2d Cir. 1993) (rejecting selective waiver theory, but noting that it might be possible to preserve privilege where "the SEC and the disclosing party have entered into an explicit agreement that the SEC will maintain the confidentiality of the disclosed materials."); Dellwood Farms, Inc. v. Cargill, Inc., 128 F.3d 1122 (7th Cir. 1997) (rejecting selective waiver theory, but suggesting that disclosing party might have been more careful by obtaining the agreement of the party to which material had been disclosed not to spread it further).

Most courts, however, have rejected the notion of selective waiver and, with it, efforts to prevent blanket waiver through confidentiality or similar agreements. See United States v.

1	MIT, 129 F.3d 681, 683 (1st Cir. 1997) (rejecting selective waiver theory; although it might be
2	possible to preserve the privilege through agreements, most courts have not been willing to do
3	so, and to do so "has no logical terminus."); Westinghouse Elec. Corp. v. Republic of the
4	Philippines, 951 F.2d 1414, 1427 (3d Cir. 1991) (rejecting selective waiver theory; "Under
5	traditional waiver doctrine a voluntary disclosure to a third party waives the attorney-client
6	privilege even if the third party agrees not to disclose the communications to anyone else."); <u>In</u>
7	re Martin Marietta Corp., 856 F.2d 619 (4th Cir. 1988) (defense contractors waived privilege
8	by disclosing communications to federal officials in effort to settle dispute); <u>Permian Corp. v.</u>
9	<u>United States</u> , 665 F.2d 1214, 1221-22 (D.C. Cir. 1981) (rejecting selective waiver theory;
10	"such a doctrine would enable litigants to pick and choose among regulatory agencies [the
11	privilege] should be available only at the traditional price: a litigant who wishes to assert
12	confidentiality must maintain genuine confidentiality."); Genentech, Inc. v, United States Int'l
13	Trade Comm'n, 122 F.3d 1409 (Fed. Cir. 1997) (rejecting limited or selective waiver theory
14	when disclosure occurred due to inadequate screening procedures).
15	If the Commissioner would like additional briefing on the interests served by the
16	attorney-client privilege and work product doctrine, or the extremely deleterious consequences
17	of losing the privilege and work product protection, Premera would be happy to provide it.
18	The foregoing discussion does not apply to Request E 403, as to which Premera has not

s not claimed any privilege. In the case of Request E 403, a special confidentiality agreement may be both appropriate and helpful in securing a limited release of confidential information that is subject to a nondisclosure agreement, which Premera's customer wishes to protect.

OIC Staff: How the absence of such documents will impair or impede the OIC Staff and the States' Consultants in conducting a proper review of the transaction.

To facilitate evaluation of Premera's proposal, the OIC Staff initiated a combined financial and market conduct examination of Premera. The examination was undertaken pursuant to the authority granted by RCW 48.31C.070, and in accordance with the applicable

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provisions of title 48, RCW and title 284, WAC including, RCW 48.44.145(1) and 48.03.010(1).

The OIC Staff contends that these statutory provisions do not suggest that the Commissioner need justify any request for information during an examination so long as the request is calculated to elicit information relating to the operations or transactions of the company subject to the examination.

The OIC Staff's response to the Commissioner's request is not intended to constitute a justification for any data request submitted to Premera but is intended to only address the specific issue raised by the Commissioner in the Fifth Order. In this regard, the OIC Staff offers Exhibits "C" through "J", which are incorporated herein by reference. The exhibits briefly describe the anticipated impact of information withheld by Premera on the States' Consultants' reports.<sup>3</sup>

## **OIC Staff Consultants**:

Exhibit "C" - Cantilo & Bennett, L.L.P. (Legal Services)

Exhibit "D" – PricewaterhouseCoopers LLP (Actuarial, Accounting and Tax Services)

Exhibit "E" – The Blackstone Group L.P. (Investment Banking Services)

Exhibit "F" -- John R. Ellis, Special Assistant Attorney General (Antitrust Matters)

#### **ADI Consultants:**

Exhibit "G" – Signal Hill Capital Group LLC (Investment Banking Services)

Exhibit "H" – Reden & Anders, Ltd. (Actuarial Services)

Exhibit "I" – Peterson Consulting (Accounting, Tax and Economic Consulting Services)

<sup>&</sup>lt;sup>3</sup> Premera has not seen and therefore has not had an opportunity to review or to respond to these exhibits.

# Exhibit "J" – LeBoeuf, Lamb, Greene & MacRae L.L.P. (Legal Services) REQUEST E 403

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On December 5, 2002, Premera was requested to produce a copy of its contract for services to Microsoft. This request was designated as "E 403." The OIC Staff contends that the contract must be produced in accordance with the provisions of law cited above relating to examinations. The OIC Staff contends that all operations of Premera are subject to examination by this agency. RCW 48.44.145(1) ("The commissioner may make an examination of the **operations** of any health care service contractor as often as he deems necessary in order to carry out the purposes of this chapter..."), (2) ("Every health care service contractor shall submit its books and records relating to its operation for financial condition and market conduct examinations and in every way facilitate them.") (emphasis added). Further, all transactions of Premera are subject to examination. RCW 48.03.010(1). Without waiving the OIC Staff's contention relating to justification by the Commissioner of requests for information during examinations, the OIC Staff submits that Premera's relationship to Microsoft is an important part of Premera's growth strategy; its management has specifically referred to the Microsoft contract as an example of the success and a portent of the potential success of Premera's new Dimensions product. Therefore, the OIC Staff contends that an understanding of Premera's relationship with Microsoft, one of its largest commercial clients, is important to the States' Consultants' due diligence analysis which supports their entire valuation analysis.

Premera has declined to produce this contract for the stated reason that the contract has a non-disclosure clause and Premera needs to obtain Microsoft's waiver of this clause before it will produce the contract. As of this date, the waiver has not yet been obtained. Premera reports that it is actively coordinating with Microsoft in an effort to disclose the requested information in a fashion that meets the needs of the OIC Staff and the States' Consultants while protecting Microsoft's confidentiality concerns.

The OIC Staff believes that fourteen days should be sufficient to accomplish this goal. If the issue is not resolved by April 4, 2003, the OIC Staff will request that the Commissioner order Premera to promptly produce a complete copy of the contract and any related documents. Premera reserves any arguments that it may have in opposition to this request and the OIC Staff reserves the right to respond to any argument.

### INTERVIEWS OF PREMERA PERSONNEL AND ADVISORS

The interviews of management and advisors of Premera by the States' Consultants are substantially complete. Most of the remaining interviews are scheduled or are to be scheduled for the week of March 24. It is likely that follow-up meetings will be necessary as a result of information and questions arising out of additional data that Premera has recently produced or will produce. Although the interviews are substantially complete, there are two meetings not yet scheduled that are critical to the States' Consultants review of the proposed transaction. First, a tax meeting has not been scheduled, as the States' Consultants are awaiting responses to 36 follow-up requests relating to tax issues that are tentatively to be provided by Premera on March 28. Second, as discussed above, a meeting with representatives of Premera has not yet been scheduled concerning the privilege log.

## **MISCELLANEOUS**

The requested indemnification agreements have been provided, except for two (Signal Hill and Reden & Anders) that are expected to be finalized next week.

1	DATED this 21 <sup>st</sup> day of March, 2003.			
2	Respectfully submitted,			
3	OFFICE OF INSURANCE COMMISSIONER STATE OF WASHINGTON			
4				
5	By:			
6	John F. Hamje Staff Attorney WSBA #32400			
7 8	Legal Affairs Division Office of Insurance Commissioner			
9	360-725-7046 360-586-3109 (Facsimile)			
10	and			
11	Preston Gates & Ellis llp			
12	By			
13	Thomas E. Kelly, Jr., wsba# 05690 Kirk A. Dublin, wsba# 05980			
14	Robert B. Mitchell, wsba \$10874 Attorneys for PREMERA, Premera Blue Cross,			
15	and their affiliated companies			
16				
17	CERTIFICATE OF SERVICE			
18	Pursuant to WAC 10-08-110(3), I certify under penalty of perjury under the laws of the			
19	State of Washington that this instrument was served upon all parties of record in this			
20	proceeding by transmitting a copy thereof by FAX, and, on the same day, depositing a copy			
21	thereof, properly addressed with charges prepaid, with a commercial parcel delivery company			
22	to the attorney for each party to the proceeding.			
23	and y tot twenty to the protesting.			
24	Dated: March 21, 2003			
25	At Tumwater, Washington  John F. Hamje			
26				